Privacy Policy

Mobiliti Management Services Private Limited places paramount importance on maintaining the privacy of its customers' personal information.

Mobiliti Management Services Private Limited (hereinafter referred to as "Mobili-T", Mobiliti Management Services Private Limited", "We", "Our", "Ours") is concerned about the privacy of its users (hereinafter referred to as "You" "Your" "Yourself") accessing its website located at <u>www.Mobili-t.in</u> ("Website") and has provided this Privacy Policy ("Policy") to familiarize You with the manner in which Mobiliti Management Services Private Limited collects, uses and discloses your information collected through the Website under the applicable laws in India.

By using the website, the User hereby acknowledges that he has read, understood, and agrees to be bound to all the terms of this Policy and our website's terms of use before the User proceeds. If you do not agree with the TERMS AND CONDITIONS of this policy, please do not proceed further to use the website.

Collection of Personal Information from Users-

Mobiliti Management Services Private Limited collects and uses relevant personal and non personal information of User classified as mandatory or voluntary and uses discloses and protects such information through the website, in order to provide services. The personal information ("information") is collected from the User and shall include ,though not limited to, the User's street address, name, contact telephone number; vehicle preference; company name and employee accounts with Mobiliti Management Services Private Limited; Reservations and Rental details including dates, times and places of vehicle hire; online feedback surveys; electronic records/databases of all rental agreements;

Usage of information by the company

The collection of information shall depend upon on the User's use of Mobiliti Management Services Private Limited's services. Mobiliti Management Services Private Limited may collect information directly from the User by mobile devices, portable devices (Tablet) /telephone/fax/email/over the counter/filling an enrollment form or through an internet based service.

The User may choose not to provide some information but this may prevent Mobiliti Management Services Private Limited from providing the standard of services that is normally expected.

Mobiliti Management Services Private Limited protects information by keeping up to date with techniques and processes meeting current industry standards ensuring that information are kept secure and confidential. Only employees of Mobiliti Management Services Private Limited and those who perform services on their behalf shall be authorized to handle & have access to the information.

Mobiliti Management Services Private Limited shall be careful in the management of information of Users and also has measures in place to ensure that collected information is protected and not accessed inappropriately. Mobiliti Management Services Private Limited makes every effort to ensure that information of User is accurate and updated and requires User to verify their identity for security purposes before replying to any requests.

Mobiliti Management Services Private Limited DOES NOT trade or sell Your Personal Information in any manner, except as specified herein or if express consent is sought from you. Personal Information provided by you is used only:

a. to facilitate Your use of the Website;

- b. to respond to Your inquiries or fulfill Your requests for information about the various services;
- c. to provide You with information about Mobiliti Management Services Private Limited's products/services and to send You information, materials, and offers from Mobiliti Management Services Private Limited;
- d. to send You important information regarding the Website, changes to Mobiliti Management Services Private Limited's terms, conditions, and policies and/or other administrative information;
- e. to send You surveys and marketing communications that Mobiliti Management Services Private Limited believes may be of interest to You;
- f. to personalize Your experience on the Website and Mobiliti Management Services Private Limited's other websites by presenting advertising, products and offers tailored to You;
- g. to help You address Your problems with the Website including addressing any technical problems;
- h. if You purchase any content or avail of any service from the Website, to complete and fulfill Your purchase, for example, to have Your payments processed, communicate with You regarding Your purchase and provide You with related customer service;
- i. for proper administering of the Website;
- j. to conduct internal reviews and data analysis for the Website (e.g., to determine the number of visitors to specific pages within the Website);
- k. to improve the services, content and advertising on the Website;
- I. to protect the integrity of the Website; and
- m. To respond to judicial process and provide information to law enforcement agencies or in connection with an investigation on matters related to public safety, as permitted by law.

Transfer of data to third party companies

Mobiliti Management Services Private Limited does not submit information to third parties except in the following cases:

- Receive permission of the User.
- On outsourcing activities, wherein Mobiliti Management Services Private Limited ensures that strict management of the information is enforced through a separately executed non-disclosure agreement.
- Disclosure of information in order to comply with the law or a court order; enforce or apply this Policy, our website terms of use or other agreements; or protect the rights, property or safety of the Website, its Users or others.
- On sharing of information in a Business Transfer i.e. in case of a merger with, or be acquired by another company.
- In good faith so as to protect the property of Mobiliti Management Services Private Limited, or to protect the safety of employees and their families.

Any information provided to or gathered by this website is controlled primarily by Mobiliti Management Services Private Limited, whose registered office is at C1-F10-004, Palm Square, Golf Course Extension Road, Sector 66, Gurgaon, Haryana.

Security

You are advised, that internet technology is not 100% safe and you should exercise discretion on using the same.

Mobiliti Management Services Private Limited strives to ensure the security, integrity and privacy of Your Personal Information and to protect Your Personal Information against unauthorized access or unauthorized alteration, disclosure or destruction. The access may be through user Id and password. The storage of information of the User is in computer servers with limited access that are located in controlled facilities. As transmission of data over the Internet or any wireless network cannot be guaranteed to be 100% secure, Mobiliti Management Services Private Limited shall strive to use commercially acceptable means to protect User's information. Mobiliti Management Services

Private Limited hereby states that it does not guarantee the security of any information transmitted to or from the website, and is not responsible for the actions of any third parties that may receive any such information.

Mobiliti Management Services Private Limited is not responsible for any breach of security or for any actions of any third parties that receive Your Personal Information. The Website also linked to many other sites and we are not/shall be not responsible for their privacy policies or practices as it is beyond our control.

Notwithstanding anything contained in this Policy or elsewhere, Mobiliti Management Services Private Limited shall not be held responsible for any loss, damage or misuse of Your Personal Information, if such loss, damage or misuse is attributable to a Force Majeure Event (as defined below).

A **"Force Majeure Event"** shall mean any event that is beyond the reasonable control of Mobiliti Management Services Private Limited and shall include, without limitation, sabotage, fire, flood, explosion, acts of God, civil commotion, strikes or industrial action of any kind, riots, insurrection, war, acts of government, computer hacking, unauthorized access to computer data and storage device, computer crashes, breach of security and encryption, etc.

Links to other sites

The Website may contain links to other sites that are not owned or controlled by Mobiliti Management Services Private Limited. The User needs to be aware that Mobiliti Management Services Private Limited shall not be responsible for the privacy practices of such other sites. Therefore Mobiliti Management Services Private Limited encourages the User to be aware on leaving the website and read the privacy statements of each and every other site that collects information. This Policy applies only to information collected by this website.

Mobiliti Management Services Private Limited may contain links to other websites ("Linked Site") on emails sent to you and the Website which are operated by third parties and are not controlled by, or affiliated to, or associated with, Mobiliti Management Services Private Limited unless expressly specified on the Website. Mobiliti Management Services Private Limited is not responsible for any form of transmission, whatsoever, received by you from any Linked Site. Accordingly, Mobiliti Management Services Private Limited does not make any representations concerning the privacy practices or policies of such third parties or terms of use of such websites, nor does Mobiliti Management Services Private Limited control or guarantee the accuracy, integrity, or quality of the information, data, text, software, music, sound, photographs, graphics, videos, messages or other materials available on such websites. The inclusion or exclusion does not imply any endorsement by Mobiliti Management Services Private Limited of the website, the website's provider, or the information on the website. The information provided by you to such third party websites shall be governed in accordance with the privacy policies of such websites and it is recommended that you review the privacy policy on any such websites prior to using such websites.

These third-party websites and advertisers may use technology to send the advertisements that appear on the Website directly to your browser. In such cases, the third party websites or advertisers automatically receive Your IP address. They may also use cookies, JavaScript, web beacons and other technologies to measure the effectiveness of their advertisements and to personalize advertising content. Mobiliti Management Services Private Limited does not have access to or control over cookies or other features that such third party websites and advertisers may use, and the information practices of these third-party websites and advertisers are not covered by this Policy. Please contact them directly for more information about their privacy practices.

Cookies

When you use the Website, Mobiliti Management Services Private Limited's servers (which may be hosted by a third party service provider) may collect information indirectly and automatically about your

activities on the Website; for instance by way of cookies. A cookie is a small text file that is stored on a User's computer for record-keeping purposes which contains information about that User. Cookies are used to save time while using the website, tracking and targeting User interests in order to provide a customized experience.

Whether you want your web browser to accept cookies or not is up to you. If you haven't changed your computer's settings, most likely your browser already accepts cookies. If you choose to decline cookies, you may not be able to fully experience all features of the Website. You can also delete your browser cookies or disable them entirely, but this may significantly impact your experience with the Website and may make parts of the Website non functional or inaccessible.

Mobiliti Management Services Private Limited stores cookies on the User's computer in order to facilitate and customize the experience with the Website. Mobiliti Management Services Private Limited may use Third Party Advertising Companies to display advertisements on the Website. As part of their service, they may place separate cookies on the User's computer. This Policy covers the use of cookies by our Website only and does not cover the use of cookies by any Advertiser. The User may be able to modify the browser settings to decline cookies. The User notes that on modifications of cookies, some parts of the website may not work properly.

Disclosure

Mobiliti Management Services Private Limited will use information only in accordance with the Policy under which the information was collected unless we have received explicit authorization.

Mobiliti Management Services Private Limited may disclose any information Mobiliti Management Services Private Limited may have about You (including Your identity) if Mobiliti Management Services Private Limited determines that such disclosure is necessary in connection with any investigation or complaint regarding Your use of the Website, or to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) Mobiliti Management Services Private Limited's rights or property, or the rights or property of users of the Website, including Mobiliti Management Services Private Limited's right at all times to disclose any information that Mobiliti Management Services Private Limited deems necessary to comply with any applicable law, regulation, legal process or governmental request. Mobiliti Management Services Private Limited also may disclose your information when Mobiliti Management Services Private Limited also may disclose or governmental request. Mobiliti Management Services Private Limited also may disclose your information when Mobiliti Management Services Private Limited also may disclose your information when Mobiliti Management Services Private Limited also may disclose your information when Mobiliti Management Services Private Limited also may disclose your information when Mobiliti Management Services Private Limited also may disclose your information when Mobiliti Management Services Private Limited determines that applicable law requires or permits such disclosure, including exchanging information with other companies and organizations for fraud protection purposes.

You acknowledge and agree that Mobiliti Management Services Private Limited may preserve any communication by You with Mobiliti Management Services Private Limited through the Website or any Service, and may also disclose such data if required to do so by law or if Mobiliti Management Services Private Limited determines that such preservation or disclosure is reasonably necessary to: (1) comply with legal process; (2) enforce this Policy; (3) respond to claims that any such data violates the rights of others; or (4) protect the rights, property or personal safety of Mobiliti Management Services Private Limited, its employees, users of, or visitors to, the Website, and the public.

Information update

The access to users account is through user ID login and passwords and Mobiliti Management Services Private Limited persuades that the user promptly updates information if it changes in order to help Mobiliti Management Services Private Limited keep the information and up to date. The access would be withdrawn if such facility is not to be continued.

However, Mobiliti Management Services Private Limited keeps track of past transactions, therefore the

User cannot delete information or opt-out of information associated with past transactions on the website.

Changes or Modifications to the Policy

The changes made herein to the Policy shall be made without prior notice under the heading "Privacy Policy" section of the Website. The revised Policy is effective immediately when posted on the website. The User's continued use of the website after the effectiveness of such revisions will constitute the User's acknowledgment and acceptance of the terms of the revised Policy.

Disclaimer

Every effort has been made to ensure that the information on this site is correct and up to date, however, Mobiliti Management Services Private Limited does not provide any warranty as to the completeness or accuracy of the information and, subject to applicable laws, does not accept any liability for damages of any kind resulting from the access or use of this website and its contents.

All information on this site is protected by copyright and other intellectual property rights. No images, text or other content from this site may be distributed or reproduced without prior written approval from Mobiliti Management Services Private Limited.

General Provisions

By accessing the Website, You have agreed to the terms set out in this Policy. This Policy should be at all times read along with the Terms of Use of the Website.

Unless stated otherwise, the Policy applies to all information that Mobiliti Management Services Private Limited has about you and your account.

By using this Website and the products, content and services provided on the Website, You agree and acknowledge that Your Personal Information collected through the Website may be transferred across national boundaries and stored and processed in any the country around the world. You also acknowledge that in certain countries or with respect to certain activities, the collection, transfer, storage, and processing of Your information may be undertaken by trusted third party vendors or agents of Mobiliti Management Services Private Limited such as credit card processors, web hosting providers, communication services, and web analytic providers, to help facilitate Mobiliti Management Services Private Limited in providing certain functions.

Mobiliti Management Services Private Limited may make changes to this Policy, from time to time at Mobiliti Management Services Private Limited's sole discretion or on account of changes in law. Mobiliti Management Services Private Limited will not reduce your rights under this Policy without Your explicit consent. Mobiliti Management Services Private Limited may e-mail periodic reminders of the notices and conditions, unless you have instructed Mobiliti Management Services Private Limited not to, but you should check the Website frequently to see recent changes. Notwithstanding the above, Mobiliti Management Services Private Limited shall not be required to notify You of any changes made to the Policy. The revised Policy shall be made available on the Website. Your continued use of the Website, following changes to the Policy, will constitute your acceptance of those changes.

You acknowledge that apart from Your Personal Information, if you upload any content on the Website, such content may contain information including Personal Information and the same may be available to the other users of the Website. Mobiliti Management Services Private Limited will not be liable for the disclosure and dissemination of such Personal Information to any third parties.

Mobiliti Management Services Private Limited may disclose aggregated information about the use of the Website, but it will never contain Personal Information. Mobiliti Management Services Private Limited

does not disclose Personal Information to third parties in the <u>ordinary</u> course of <u>business / operations</u>. However, in situations when Mobiliti Management Services Private Limited is legally obligated to disclose information to the government or other third parties, Mobiliti Management Services Private Limited will do so.

If you choose to visit the Website, Your visit and any dispute over privacy is subject to this Policy and the Website's Terms of Use. In addition to the foregoing, any disputes arising under this Policy shall be governed by the laws of India.

Contact Us

In case of any questions or suggestions regarding the Policy, please email Mobiliti Management Services Private Limited at: support@mobili-t.in
